

# NBWR GROUP RESERVATION POLICIES

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*Failure to comply with all of the following policies may result in the loss of reservation and/or discounted group pricing. Natural Bridge Wildlife Ranch is abbreviated as NBWR in some instances.*

## REGARDING PAYMENT

- Group payments must be completed in one transaction.
- Payment Upon Arrival: Person with payment needs to be the *first* person/vehicle in line at admissions. Your party will not be admitted in without payment.
- Any person not included within the group reservation is responsible for purchasing their own admission at regular admission price. Group pricing & tax exemption will not apply.
- NBWR Groups Program requires a minimum reservation of 15 people for discounted group pricing to apply. Group rates will not be honored if less than 15 people attend on the day of the reservation.
- Acceptable forms of payment are cash, credit card, business checks, or purchase orders.

## REGARDING LARGE GROUPS

- Reservations are required for Group Rates to apply, and must be arranged at least 24 hours in advance.
- Group Rates are offered Monday through Friday, non-holiday; unless otherwise approved by Group Program Director.
- **GUEST LISTS:** Guest lists are requested at the discretion of NBWR group sales coordinators. When requested, submission of guest list is mandatory; submission should occur within the deadline arranged by you and your group coordinator.
- **REQUIRED GUEST LIST:** Any individual who is included within the group reservation but arriving in separate vehicles
- NBWR personnel may place limits on the number of guests in certain areas at one time (EX: Gift Shop, Grill, Budgie Exhibit, etc.).

## REGARDING LUNCHES

- Food orders should be submitted seven (7) days prior to date of group reservation. Specific submission date will be provided to you when scheduling.
- Please notify NBWR staff of any dietary requirements, including food allergies, as soon as possible.
- Substitutions and exchanges to the order are subject to additional charges.
- Food will be made to order, please allow additional time for unexpected delays.
- Scheduled lunch times are not guaranteed in the case of a group's late arrival.
- The Safari Camp Grill is reserved for groups purchasing food.
- The picnic tables and pavillion area are available on a first-come, first-serve basis.

## DISCLAIMER

- NBWR always recommends an early arrival to allow time for use of restrooms, check-in, traffic, etc. and a prompt start time.
- If any individual within a group has severe allergies, please keep in mind we cannot guarantee the animal feed does not come in contact with tree nuts.
- Entering at your own risk: By acceptance of participation in any attraction, you acknowledge that NBWR is not responsible for injury.
- **NO PETS ALLOWED!** Outside animals are not permitted on the NBWR'S premises. For the safety of our animals and yours, we cannot allow outside animals, including service animals.
- Vehicle tops and doors must be assembled if you are planning on entering the Safari in your own vehicle.